



BSCI Audit Summary Report

NAME OF THE PRODUCER : INDMODA EXPORTS (P) LTD.

DBID : 351446

DATE OF THE AUDIT : 27/07/2015

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This is an extract of the BSCI Audit Report, which is available in the BSCI Platform.

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Producer Information

Name of producer : Indmoda Exports (P) Ltd.
 DBID number : 351446
 Audit ID : 34438
 Address : "Kedia Bhavan" P-7, C.I.T Road, 1st Floor Scheme-VI-M(S) Phoolbagan,,Kolkatta
 Province : Bengal Country : India
 Management Representative : Mr.Dilip Agarwal - Director.
 Contact person: Dilip Agarwal
 Sector : Non-Food Industry Type : Textiles, clothing, leather
 Product group : Home textiles Product Type : Accessories

Audit Details

Type of audit : Full Audit Re-Audit
 Sub type of audit : Combined audit Special Investigation- RUC Special Investigation- Other Unannounced/ Semiannounced
 Audit date : 27/07/2015 Audit Duration : 1.500
 Audit methodology : Industrial Primary Production
 Auditing Company : Intertek
 Auditing Company Branch : Intertek India
 Auditing company address : 290, Udyog Vihar, Phase-II, Gurgaon, Haryana, India,,Gurgaon
 Lead Auditor Name(SA8000 Certificate Number) : Anand Rao (A0571)
 Team Member Name(SA8000 Certificate Number) :

Audit Results for Part B tier I

Total Score Part B tier I: Good Improvements Needed Non-Compliant
 Total Number of deviations in crucial questions : 0 / 35
 Agreed date for closing the Corrective Action Plan (If applicable) :
 Contingencies to be reported : Aborted Partially Conducted Combined With Other Systems
 Desktop Review Others

Audit Results for Part B tier II (Only relevant if Primary Production Methodology is used)

Please refer to section "Sampled Units Tier II" and "Audit Sample CAP B"

Audit Results for Part C (Only relevant if Part B tier I scores Good)

Total Score Part C: Good Improvements Needed

| Score interpretation | | | |
|---|---|--|----------------------|
| Good | Improvements Needed | Non-Compliant | Under "Grace Period" |
| Minor deviations are identified in no more than 2 questions per chapter; these questions are not marked as crucial. | Deviations are identified in less than half of the total number of questions per chapter. No deviations are found in questions marked as crucial. | Deviations are identified in half or more of the total number of questions per chapter. One deviation in a question marked as crucial is sufficient to assess the entire chapter as non-compliant. | Not Available |

Audit Master Data Part A

For more details of the company, see complete Master Data in the on-line Audit Report

| General information on the Producer | | | |
|-------------------------------------|---|---------------------|----------------|
| Name of producer : | Indmoda Exports (P) Ltd. | | |
| Address : | "Kedia Bhavan" P-7, C.I.T Road, 1st Floor Scheme-VI-M(S) Phoolbagan,,Kolkatta | | |
| Year of foundation : | 2004 | | |
| Legal status : | Private Limited | | |
| Turnover (in euros) : | 1000000.000 | | |
| Main contact person : | Dilip Agarwal | | |
| Language spoken : | Bengali, English | | |
| Valid GlobalG.A.P Certificate : | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | | |
| Other Social audit : | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Social audit name : | Not Applicable |

Auditors' notes

Producer's background

M/s Indmoda Exports Pvt Ltd is located at P-7, CIT Road, Scheme VI-M(S), First Floor, Phool Bagan, Kolkata - 700054, West Bengal, India.

The facility started their operations at this location in the year 2004. Total land area occupied by the facility is about 2500 square feet and the production area is about 2200 square feet. Facility is operating from first floor of a three storied concrete building including ground floor. Ground floor and second floor are occupied by different entities. Facility is engaged in checking and packing and exporting of scarves. There are total 9 employees including eight (8) male and one (1) female employee. All are permanent employees of the company.

Chapter summary

No Data Available for Chapter Summary

| Score interpretation | | | |
|---|---|--|----------------------|
| Good | Improvements Needed | Non-Compliant | Under "Grace Period" |
| Minor deviations are identified in no more than 2 questions per chapter; these questions are not marked as crucial. | Deviations are identified in less than half of the total number of questions per chapter. No deviations are found in questions marked as crucial. | Deviations are identified in half or more of the total number of questions per chapter. One deviation in a question marked as crucial is sufficient to assess the entire chapter as non-compliant. | Not Available |

Part B Tier I - Overall Summary

| Chapter | Full Audit Results (34438 and 27/07/2015) | | | | |
|--|--|--------------------------|--------------------------|-------------------------------------|--------------|
| | G | IN | NC | NA | % |
| B.1. Management Practice | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 100.00 |
| B.2. Documentation | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 83.33 |
| B.3. Working Hours | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 100.00 |
| B.4. Compensation | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 100.00 |
| B.5.1. Child Labour | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 100.00 |
| B.5.2. Young Workers | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | 100.00 |
| B.6. Forced Labour / Disciplinary Measures / Prison Labour | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 100.00 |
| B.7. Freedom of Association and Collective Bargaining | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 100.00 |
| B.8. Discrimination, Harassment and Abuse | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 100.00 |
| B.9. Working Conditions | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 100.00 |
| B.10. Health and Social Facilities | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 100.00 |
| B.11. Occupational Health and Safety (OHS) | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 100.00 |
| B.12. Dormitories (if not applicable, go to B.13) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | 100.00 |
| B.13. Environment | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 100.00 |
| Total | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 99.13 |

| Score Interpretation | |
|----------------------|---|
| Good | Minor deviations are identified in no more than 2 questions per chapter; these questions are not marked as crucial |
| Improvements Needed | Deviations are identified in less than half of the total number of questions per chapter. No deviations are found in questions marked as crucial |
| Non-compliant | Deviations are identified in half or more of the total number of questions per chapter. One deviation in a question marked as crucial is sufficient to assess the entire chapter as non-compliant |
| Under "Grace Period" | Not Available |
| Not Applicable | Requirements do not match to the company structure |
| Not Rated | Only applicable for re-audits; if a question was rated "+" in the previous full audit or re-audit the auditor will mark the question NR |

Outsourced structure

| Unit | Function in the chain | Contact person | Business relation -ship since | Location/ Address | | | | Distance to the company in km | Main product | Certificates and social audits (if applicable) | Number of workers | Part of the ISMS (if applicable) | Part of the audit sample |
|----------------|-----------------------|----------------|-------------------------------|-------------------|------|-------|---------|-------------------------------|--------------|--|-------------------|----------------------------------|--------------------------|
| | | | | Address | City | State | Country | | | | | | |
| Not Applicable | | | | | | | | | | 0 | Yes | Yes | |

Dormitories (if applicable)

No Data Available for Dormitories

Corrective Action Plan (CAP) B Tier I

| Chapters and Subchapters | Crucial | Score | CAP | Responsible Person | Deadline date |
|---|---------|--|---|--------------------|---------------|
| B.2. Documentation | | | | | |
| B.2.1. Documentation | No | { - } [Minus] | <p>Non-compliance Issue # 1 In accordance with the BSCI Part B requirement, all documentation and necessary official approvals and/or certificates to run operations are valid and up-to-date, including but not limited to, machinery, construction permits, and/or business licences. Local Law requirement: In accordance with the West Bengal Shops and Establishments Act Facility shall obtain approved building lay out plans. Finding: It was noted through review of documents that the approved building layout plan was not available for review. Recommendation/CAP: It is recommended to the facility to obtain the approved building layout from the government authority.</p> <p>Non-compliance Issue # 2 In accordance with the BSCI Part B requirement, all documentation and necessary official approvals and/or certificates to run operations are valid and up-to-date, including but not limited to, machinery, construction permits, and/or business licences. Local Law requirement: In accordance with west Bengal Shops and Commercial Establishment Act every facility shall obtain registration under this act. Finding: It was noted through review of documents that the facility has not obtained registration under Shops and Commercial Establishments from the concerned authority .However facility has obtained trade license from Kolkata Municipal Corporation. Recommendation/CAP: It is recommended to the facility to obtain registration under shops and commercial establishments from the concerned authority.</p> | Mr. Diip Agarwal | 01/09/2015 |
| Chapter Score | | <input checked="" type="checkbox"/> Good <input type="checkbox"/> Improvements Needed <input type="checkbox"/> Non-Compliant | | | |
| Number of deviations in crucial questions | | 0 of 1 | | | |
| Fulfillment Percentage | | 83.33% | | | |
| Total Audit Results for Part B Tier I | | | | | |
| Total Score | | <input checked="" type="checkbox"/> Good <input type="checkbox"/> Improvements Needed <input type="checkbox"/> Non-Compliant | | | |
| Total number of deviations in crucial questions | | 0 of 35 | | | |
| Overall fulfillment percentage | | 99.13% | | | |

| Score Interpretation | |
|----------------------|---|
| Good | Minor deviations are identified in no more than 2 questions per chapter; these questions are not marked as crucial |
| Improvements Needed | Deviations are identified in less than half of the total number of questions per chapter. No deviations are found in questions marked as crucial |
| Non-compliant | Deviations are identified in half or more of the total number of questions per chapter. One deviation in a question marked as crucial is sufficient to assess the entire chapter as non-compliant |
| Under "Grace Period" | Not Available |
| Not Applicable | Requirements do not match to the company structure |
| Not Rated | Only applicable for re-audits, if a question was rated "+" in the previous full audit or re-audit the auditor will mark the question NR |

Part C: Audit Findings

| Chapter | Current Audit Results (34438) | | | |
|--|-------------------------------------|-------------------------------------|-------------------------------------|--------|
| | G | IN | NA | % |
| C.1. Policy | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | 0.00 |
| C.2. Planning and Implementation | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | 0.00 |
| C.3. Management Review | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | 0.00 |
| C.4. Control of Subcontractors / Suppliers / Sub-suppliers | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | 0.00 |
| C.5. Control of Homeworkers | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | 100.00 |
| C.6. Compensation | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 100.00 |
| C.7. Child Labour | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | 100.00 |
| C.8. Outside Communication | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | 0.00 |
| Total | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | 36.36 |

| Score Interpretation | |
|----------------------|--|
| Good | Minor deviations are identified in no more than 2 questions per chapter; these questions are not marked as crucial |
| Improvements Needed | Deviations are identified in less than half of the total number of questions per chapter. No deviations are found in questions marked as crucial |
| Not Applicable | Requirements do not match to the company structure |
| Not Rated | Only applicable for re-audits: if a question was rated "+" in the previous full audit or re-audit the auditor will mark the question NR |

Corrective Action Plan Part C

| Chapters and Subchapters | Crucial | Score | CAP | Responsible Person | Deadline date |
|---|---------|---|---|--------------------|---------------|
| C.1. Policy | | | | | |
| C.1.1 | No | (-) [Minus] | In accordance with the BSCI Part C requirement, the facility shall have SA8000 social policy that reflects the commitment of the company to SA8000 Standards. Findings: It was noted through interaction with the facility management that the facility has not defined a policy for social accountability & labour conditions that includes commitment to all requirements of SA 8000 standard. Recommendation: It is recommended to the facility that the facility shall define the same and follow as well. Implementation date: The facility management is willing to implement the same, however they want to discuss with their TOP management. | Mr.Dilip Agarwal | 27/07/2016 |
| Chapter Score | | <input type="checkbox"/> Good <input checked="" type="checkbox"/> Improvements Needed | | | |
| Number of deviations in crucial questions | | 0 of 0 | | | |
| Fulfillment Percentage | | 0.00% | | | |
| C.2. Planning and Implementation | | | | | |
| C.2.1 | No | (-) [Minus] | In accordance with BSCI Best Practice for industry requirements, the company shall ensure that the requirements of the SA8000 Standard are understood and implemented at all levels of organisation. The method has not included, among others, a) Clear definition of roles, responsibilities and authority (b) Training of new and/or temporary employees upon hiring (c) Periodic training and awareness programme for existing employees (d) Continuous monitoring of activities and results to demonstrate the effectiveness of systems implemented to meet the company's policy and the requirements of this standard. Findings: It was noted through management interview that the facility has not conducted its business based on SA8000 Standard. It was also noted that top management of the facility did not ensure that the requirement of SA8000 Standard are understood and implemented at all levels of the organization. The facility has not conducted SA8000:2008 awareness for all the levels of the employees. Recommendation: It is recommended that the facility should ensure the requirements of the SA8000 Standard are understood and implemented at all levels of organisation with above mentioned method, but not limited to those, to reach BSCI Best Practice for Industry requirements. Implementation date: The facility management is willing to implement the same, however they want to discuss with their TOP management. | Mr.Dilip Agarwal | 27/07/2016 |
| Chapter Score | | <input type="checkbox"/> Good <input checked="" type="checkbox"/> Improvements Needed | | | |
| Number of deviations in crucial questions | | 0 of 0 | | | |
| Fulfillment Percentage | | 0.00% | | | |
| C.3. Management Review | | | | | |
| C.3.1 | No | (-) [Minus] | In accordance with the BSCI Best Practice for Industry, the top management shall periodically reviews the adequacy and continuing effectiveness of the company's policy, procedures and performance results vis-a-vis the requirements of the SA8000 Standards. Finding: The top management has not conducted periodical review on the adequacy, suitability & continuing effects of the policy, procedures and performance results vis a vis the requirements of SA-8000 standards and requirements to which the company subscribes. Recommendation: The | Mr.Dilip Agarwal | 27/07/2016 |

| Score Interpretation | |
|----------------------|--|
| Good | Minor deviations are identified in no more than 2 questions per chapter; these questions are not marked as crucial |
| Improvements Needed | Deviations are identified in less than half of the total number of questions per chapter. No deviations are found in questions marked as crucial |
| Not Applicable | Requirements do not match to the company structure |
| Not Rated | Only applicable for re-audits. If a question was rated "+" in the previous full audit or re-audit the auditor will mark the question NR. |

| | | | | | |
|--|----|---|---|------------------|------------|
| | | | top management shall conduct periodical reviews on adequacy, suitability & continuing effects of company's policy, procedures & performance results vis a vis the requirement of SA 8000 standards and requirements to which the company subscribes. Implementation date: The facility management is willing to implement the same, however they want to discuss with their TOP management. | | |
| C.3.2 | No | (-) [Minus] | In accordance with the BSCI best practice of the Industry, the company shall ensure that system amendments and improvements are implemented where appropriate. Findings: It was noted through interaction with the facility management that the system amendments and improvements implementation is not evidenced. Recommendation: It is recommended that the facility shall ensure that System amendments & improvements are implemented. Implementation date: The facility management is willing to implement the same, however they want to discuss with their TOP management. | Mr.Dilip Agarwal | 27/07/2016 |
| Chapter Score | | <input type="checkbox"/> Good <input checked="" type="checkbox"/> Improvements Needed | | | |
| Number of deviations in crucial questions | | 0 of 0 | | | |
| Fulfillment Percentage | | 0.00% | | | |
| C.4. Control of Subcontractors / Suppliers / Sub-suppliers | | | | | |
| C.4.1. | No | (-) [Minus] | In accordance with the BSCI Best practice for the Industry, the company shall establish and maintain appropriate procedures to recruit subcontractors/suppliers/sub suppliers based on their ability to meet the requirements of the SA8000 Standard. Findings: It was noted through review of documents that the facility has not established & maintained appropriate procedures to recruit suppliers/ sub suppliers based on their ability to meet requirement of SA 8000 standards. Recommendation: It is recommended that the facility shall establish & maintain appropriate procedures to recruit suppliers/ sub suppliers based on their ability to meet requirement of SA 8000. Implementation date: The facility management is willing to implement the same, however they want to discuss with their TOP management. | Mr.Dilip Agarwal | 27/07/2016 |
| C.4.2. | No | (-) [Minus] | In accordance with the BSCI best practice for Industry, the company shall maintain appropriate records of subcontractors/suppliers/sub suppliers commitments to the requirements of the SA8000 Standard. Findings: It was noted through interaction with the facility management that the facility has not maintained appropriate records of suppliers/sub supplier's written commitments to the requirements of the SA8000 standard. Recommendation: It is recommended that the facility shall maintain appropriate records of suppliers/sub suppliers written commitments to social accountability-SA8000. Implementation date: The facility management is willing to implement the same, however they want to discuss with their TOP management. | Mr.Dilip Agarwal | 27/07/2016 |
| Chapter Score | | <input type="checkbox"/> Good <input checked="" type="checkbox"/> Improvements Needed | | | |
| Number of deviations in crucial questions | | 0 of 0 | | | |
| Fulfillment Percentage | | 0.00% | | | |
| C.8. Outside Communication | | | | | |
| | | | In accordance with the BSCI Best practice for Industry, the company shall establish, maintain procedures to communicate regularly to all interested parties, data and other information regarding performance of the requirements of the SA8000 standard. Findings: It was noted | | |

| Score Interpretation | |
|----------------------|--|
| Good | Minor deviations are identified in no more than 2 questions per chapter; these questions are not marked as crucial |
| Improvements Needed | Deviations are identified in less than half of the total number of questions per chapter. No deviations are found in questions marked as crucial |
| Not Applicable | Requirements do not match to the company structure |
| Not Rated | Only applicable for re-audits. If a question was rated "*" in the previous full audit or re-audit the auditor will mark the question NR. |

| | | | | | |
|---|----|---|--|------------------|------------|
| C.8.1. | No | (-) [Minus] | through interaction with the facility management that the facility did not establish any procedures to communicate regularly to all interested parties data and other information regarding performance of the requirements of the SA8000 standards, including but not limited to the results of management reviews and monitoring activities. Recommendation: It is recommended that the facility shall establish procedures to communicate regularly to all interested parties data and other information regarding performance of the requirements of the SA8000 Standards including but not limited to the results of management reviews and monitoring activities. Implementation date: The facility management is willing to implement the same, however they want to discuss with their TOP management. | Mr.Dilip Agarwal | 27/07/2016 |
| Chapter Score | | <input type="checkbox"/> Good <input checked="" type="checkbox"/> Improvements Needed | | | |
| Number of deviations in crucial questions | | 0 of 0 | | | |
| Fulfillment Percentage | | 0.00% | | | |
| Total Audit Results for Part C | | | | | |
| Total Score | | <input type="checkbox"/> Good <input checked="" type="checkbox"/> Improvements Needed | | | |
| Total number of deviations in crucial questions | | 0 of 0 | | | |
| Overall fulfillment percentage | | 36.36% | | | |

| Score Interpretation | |
|----------------------|---|
| Good | Minor deviations are identified in no more than 2 questions per chapter; these questions are not marked as crucial. |
| Improvements Needed | Deviations are identified in less than half of the total number of questions per chapter. No deviations are found in questions marked as crucial. |
| Not Applicable | Requirements do not match to the company structure. |
| Not Rated | Only applicable for re-audits. If a question was rated "+" in the previous full audit or re-audit the auditor will mark the question NR. |